

Older Adult Services Advisory Council Meeting*

Area Agency on Aging IIIA

June 9, 2021

Last meeting: May 12, 2021

3:30 – 5:00 pm

*This meeting is subject to the Michigan Open Meetings Act.

This meeting is being recorded.

Minutes from this meeting are posted for public review at www.kalcounty.com/hcs/aaa



Welcome & Introductions:

Older Adult Services Advisory Council (OASAC)

- Kelly Quardokus
 - *Q Elderlaw, Council Member, Chair*
 - Tim Charron
 - *Council Member, Vice-Chair*
 - Danna Downing
 - *Council Member/SAC*
 - Kimberly Middleton
 - *Life EMS, Council Member*
 - Kimberly Phillips
 - *Portage Senior Center, Council Member*
 - Dawn Shilts
 - *Portage Senior Center, Council Member*
- Dr. Daniel Brauner
 - *WMed, Council Member*
 - Dr. Margaret Hale-Smith
 - *Council Member*
 - Amanda Willer
 - *Heritage Community of Kalamazoo, Council Member*
 - Mike Quinn
 - *Commissioner, Council Member*
 - Fran Bruder Melgar
 - *Commissioner, Alternate Council Member*

Thank you!!!



Agenda 6/9/21 OASAC Meeting

- Old Business:
 - Approval of May 12, 2021 Meeting Minutes | 3:40 - 3:45 pm
- New Business:
 - Programmatic Update
 - MSAC Report | 3:45 – 3:55
 - Spending Balance Summary | 3:55 – 4:05
 - Waitlist Updates | 4:05 – 4:25
 - Community Needs Assessment Discussion | 4:25 - 4:40 pm
 - Public Comment Time | 4:40 - 4:50 pm
 - Member Time | 4:50 - 5:00 pm



Old Business

- Approval of May 2021 Meeting Minutes | 3:40 – 3:45 pm



New Business

MSAC Update

| 3:45 – 3:55 pm

Finance:

| 3:55 – 4:05 pm

- Spending Balance Summary Reports Available
- Planning: More detailed *quarterly* report.

Waitlist Information:

| 4:05 – 4:25 pm

- Waitlist Review
- Referrals & Services
- Current Numbers/Trends



Waitlist Review

- **The Waitlist: What is it?** Individuals waiting for enrollment to AAA Care Management (CM) Program.
 - No Level of Care Determination, No Medicaid Requirement
- **Callers are first screened for other community services to meet their needs *before* being placed on waitlist.**
- **How is the Waitlist Prioritized?**
 - Sequential enrollment, by priority:
 - **Priority 1:** High Needs (Nursing Home Level of Care)
 - **Priority 2:** Medium Needs (Personal Care Services, Hands-on assistance)
 - **Priority 3:** Low Needs (Chore Services: Cleaning, shopping, errands)
 - Priorities determined by MiChoice Intake Guideline (MIG)
 - MDHHS questionnaire used by all Area Agencies in Michigan



Waitlist Review: Referrals & Services

- **Referring Services:** Inquiry of Needs, Referral of Services.
 - Database of business, organizations, services that serve seniors and caregivers.
 - Placed on Waitlist when need/request identified.
 - Includes calls to Adult Protective Services



Waitlist Review: Top 10 Referrals

Oct 1, 2020 – June 7, 2021

Senior Housing
MiChoice Waiver
Home Care Agencies
Adult Protective Services (Kalamazoo County)
MMAP, Inc.
Food/Meals
Long Term Care Ombudsman
Home Repair
Assisted Living Facilities
Transportation

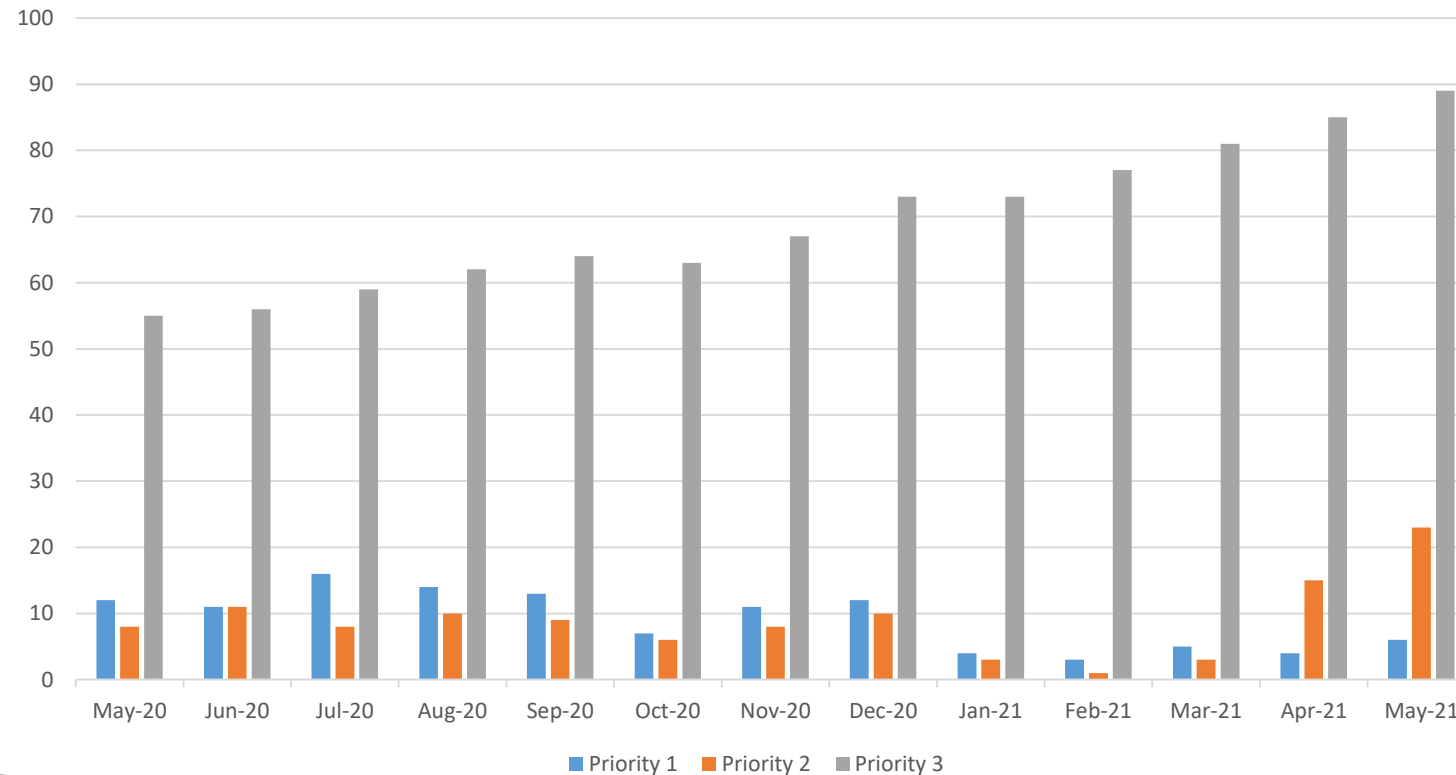
Oct 2019 – Sept 2020

MiChoice Waiver
Senior Housing
Food/Meals
Adult Protective Services (Kalamazoo County)
Home Care Agencies
MMAP, Inc.
Home Repair
DHHS ILS Program
Assisted Living Facilities
Legal Aid



Waitlist Review: 12 Month Priority Trends

12 Month Priority Trends (as of last day)



Waiting as of 6/4/21

Priority 1: 10

Priority 2: 24

Priority 3: 89

Total eligible for CM: **123**

Average additions:
20/month

Barriers | Planning:
Funding | Inc. POS Budget
Staffing Capacity | Inc. Staffing
DCW Staffing | State Initiatives



Contact Information

Intake Line/Information & Assistance
(269) 373-5173

Email
AAA3Ainfo@kalcounty.com

Website
<https://www.kalcounty.com/hcs/aaa/>

311 E. Alcott St, Kalamazoo, MI 49001



New Business

- 2020 Senior Needs Assessment
 - https://www.kalcounty.com/hcs/aaa/pdf_files/AAA%20Community%20Needs%20Assessment%202020.pdf
- Member Discussion:
 - Getting the Word Out
 - Transportation
 - Health Care/Caregiving



Final Agenda Items

- Public Comment Time | 4:40 – 4:50 pm
- Member Time | 4:50 – 5:00 pm
- Next Meeting: July 14, 2021 3:30pm via Zoom
- Adjournment | 5:00 pm

